## **BEST!** Preparing & Participating In Performance Reviews Training

## Make the Most Positive Impact on Performance

There is one thing that creates long term, positive impact on performance – engaging and empowering employees when communicating about performance and development.

Organizations that teach employees how to prepare for and participate in their Performance Reviews make the most positive impact on employee performance.

The BEST! Preparing and Participating In Performance Reviews Training Program

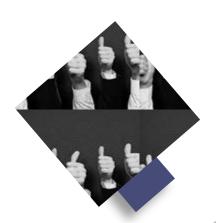
Based on global best practices in performance review training, the BEST! Preparing and Participating In Performance Reviews Training Program provides your employees with the knowledge and skills they need to be the best they can be. Comprehensive training includes:

- Reviewing Your Performance Review
- The Structure for Performance Review Meetings
- Participating in the Review Meeting
- Meeting Do's and Don'ts
- Giving & Getting Feedback
- LIFT Model for Giving Feedback
- LEARN Model for Receiving Feedback
- Creating a Personal Action Plan

The BEST! Preparing and Participating In Performance Reviews Training Program may be deployed as an eLearning, classroom or blended program, with comprehensive skill development using case studies, activities, role-plays, evaluation and testing, and final certification followed by mentoring and ongoing OJT. The program is completely customizable with the Bank's standards, policies and procedures, or it can be deployed as off-the-shelf training.

BEST! Preparing and Participating In Performance Reviews Training Empowers Employee Participation in the Review Process.







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